



## Terms & Conditions

### **New accounts without credit:**

- ✓ Credit Application is to be completed for all new customers.
- ✓ Stock orders require a 30% deposit; balance at shipment.
- ✓ Custom orders require a 50% deposit at time of order, 50% balance due at shipment.

### **Approved credit accounts:**

- ✓ Stock orders: Net 30 days.
- ✓ Custom orders: 50% deposit, 50% balance due in 30 days.

Special order fabrication: A nonrefundable 50% deposit will be required upon order, with remaining balance upon shipment.

A finance charge of 1.5% per month will be applied on late payments.

All legal fees that may occur in the process of collecting an outstanding balance will be at the expense and responsibility of the customer.

**Freight:** F.O.B. Angelo Po U.S. facility: 2920 Turnpike Drive, Suites 3-4, Hatboro, PA 19040

**Lead times:** Stock Order 3 5 Business Days – Custom Orders 8 -10 Weeks

### **Installation & Start up:**

Customers may purchase an “Angelo Po Certified Installation”. Refer to our Angelo Po List Price pages or AutoQuotes or call Angelo Po America for further information at 215-323-4917.

Angelo Po Certified Installations are performed “only” by Angelo Po Authorized Service Agents. Start-ups and training are available upon request.

Please contact your nearest Angelo Po sales professional for further information.

**Return of Product:**

Custom design orders are non-returnable. Stock products require a “return authorization code” issued by Angelo Po Customer Care management prior to any return of goods. No stock product returns will be accepted without an Angelo Po “return authorization code”.

Product to be returned must be unused and in its original packaging material, with instruction booklets and with any and all accessories stated on the original order invoice. All products returned will be inspected for damage prior to any credit being issued. Any returned product, which is determined to be damaged, used or without its original packaging will not be credited.

**Limited Warranty:**

Angelo Po America warrants its equipment to be free from defects in material and workmanship. The Angelo Po standard warranty is 2 years parts and 2 years labor from the date of installation or 27 months from the date of shipment (whichever comes first) on “non CombiCare™ package purchases”.

CombiCare™ program purchases warranty is 3 years parts and 3 years labor from date of installation or 39 months from date of shipment (whichever comes first).

In the event the Angelo Po Certified Installation and/or Reverse Osmosis water treatment system and Angelo Po specified Cleaning Chemicals are refused as part of the CombiCare™ program package, the warranty would then drop to a 2 years parts and 2 years labor from the date of installation or 27 months from the date of shipment (whichever comes first).

The Angelo Po America warranty is limited to repair of equipment and or full replacement of equipment, only in the event the equipment is non-repairable.

Warranty repairs must be performed by an Angelo Po America authorized service company only.

3Wire Corporation is an authorized warranty, parts and service agent for Angelo Po America.

Shipping charges for non-warranty replacement parts will be at the customer’s expense.

For further information on warranty, parts and service, please contact Angelo Po America toll free number: 1-888-OVENS4U (1-888-683-6748)

**ANGELO PO AMERICA/ A MARMON BERKSHIRE HATHAWAY COMPANY  
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