



## Terms & Conditions

### - New accounts without credit:

- ✓ Credit Application is to be completed for all new customers.
- ✓ Stock orders require a 30% deposit; balance at shipment.
- ✓ Custom orders require a 50% deposit at time of order, 50% balance due at shipment.

### - Approved credit accounts:

- ✓ Stock orders: Net 30 days.
- ✓ Custom orders: 50% deposit, 50% balance due in 30 days.

Special order fabrication: A nonrefundable 30% deposit will be required upon order, with remaining balance upon shipment.

A finance charge of 1.5% per month will be applied on late payments.

All legal fees that may occur in the process of collecting an outstanding balance will be at customer's expense and responsibility.

**Freight:** F.O.B. Angelo Po U.S. facility: 2920 Turnpike Drive, Suites 3-4, Hatboro, PA 19040

**Lead times:** Stock Order 3-5 Business Days – Custom Orders 8-10 Weeks

### Installation & Start-up:

Customers may purchase a "Angelo Po Certified Installation". Refer to our Angelo Po List Price pages or AutoQuotes or call Angelo Po America for further information at 215-323-4917.

Angelo Po Certified Installations are performed "only" by Angelo Po Authorized Service Agents.

Start-up's and training are available upon request. Please contact your nearest Angelo Po sales professional for further information.

### Return of Product:

Custom design orders are non-returnable. Stock products require a "return authorization code" issued by Angelo Po Customer Care management prior to any return of goods. No stock product returns will be accepted without a Angelo Po "return authorization code".

Product to be returned must be unused and in its original packaging material, with instruction booklets and with any and all accessories stated on the original order invoice. All product returned will be inspected for damage prior to any credit being issued. Any returned product which is found to be damaged, used or without its original packaging will not be credited.

### Limited warranty:

Angelo Po warrants its equipment to be free from defects in material and workmanship. The Angelo Po standard warranty is 2 years parts and labor from date of shipment.

Warranty repairs must be performed by an Angelo Po authorized service company.

Shipping charges for non-warranty replacement parts will be at the customer's expense.

**The use of 3<sup>rd</sup> party – non Angelo Po specified parts voids the warranty.**

**Price changes:** All prices are subject to change without notice.